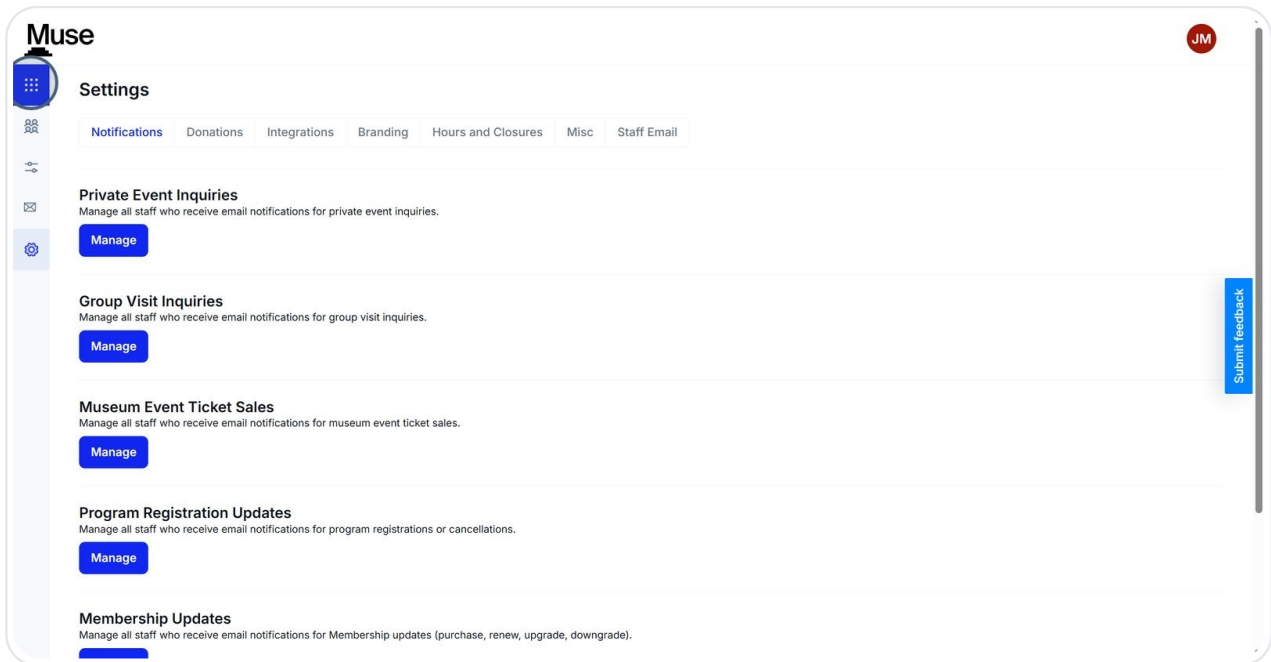


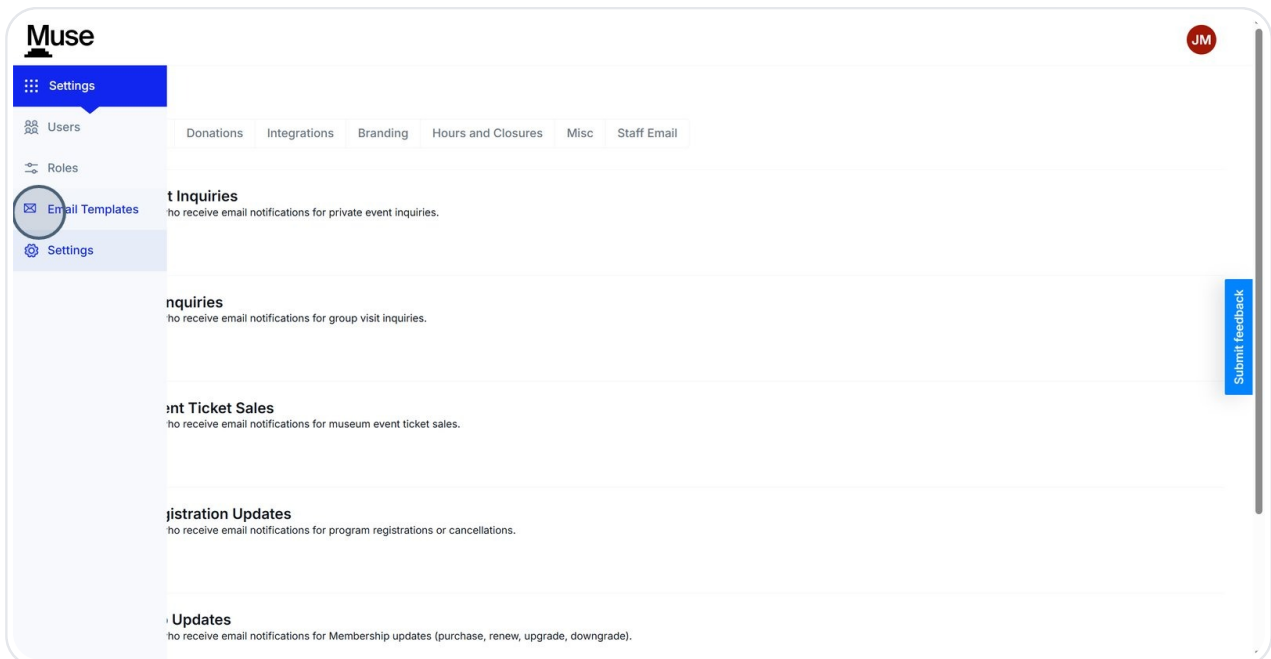


Email Template Types

1. Click on the blue North Star icon.



2. Select 'Email Templates'



3. From here, you can view a list of our standard email templates.

Muse
JM

JM

Email Templates

Edit Sending Email Address

Name	Description	Scheduled	Active?	
Museum user invitation	Invites new users to create their account		☒	⋮
Museum role assignment	Notifies users of role changes		☐	⋮
Museum Invoice Email	Sends the user an email after invoice creation		☒	⋮
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module		☒	⋮
Purchase Confirmation	Sends the user an email after completing an online purchase		☒	⋮
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.		☒	⋮
Connect with Muse	Sent to staff members when their email is being connected to Muse		☒	⋮
Membership Details	Sends the user an email after purchasing a membership		☒	⋮
Gift Card Details	Sends the user an email after purchasing a gift card		☒	⋮
Migrated Membership Details	Sends the user an email after purchasing a membership		☒	⋮
Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.		☒	⋮
Event Ticket Sold	Sends the museum staff when event ticket sold		☒	⋮
Membership Details (Group)	Sends the user an email after purchasing a group membership		☒	⋮
Refund Confirmation	Sends the user an email after a refund is issued		☒	⋮

4. The "Museum user invitation" email template is sent to new users when you invite them to create their account.


JM

Email Templates

Edit Sending Email Address

Name	Description	Scheduled	Active?
Museum user invitation	Invites new users to create their account		☒
Museum role assignment	Notifies users of role changes		☐
Museum Invoice Email	Sends the user an email after invoice creation		☒
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module		☒
Purchase Confirmation	Sends the user an email after completing an online purchase		☒
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.		☒
Connect with Muse	Sent to staff members when their email is being connected to Muse		☒
Membership Details	Sends the user an email after purchasing a membership		☒
Gift Card Details	Sends the user an email after purchasing a gift card		☒
Migrated Membership Details	Sends the user an email after purchasing a membership		☒
Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.		☒
Event Ticket Sold	Sends the museum staff when event ticket sold		☒
Membership Details (Group)	Sends the user an email after purchasing a group membership		☒
Refund Confirmation	Sends the user an email after a refund is issued		☒

5. The "Museum role assignment" email template notifies users of a role change.

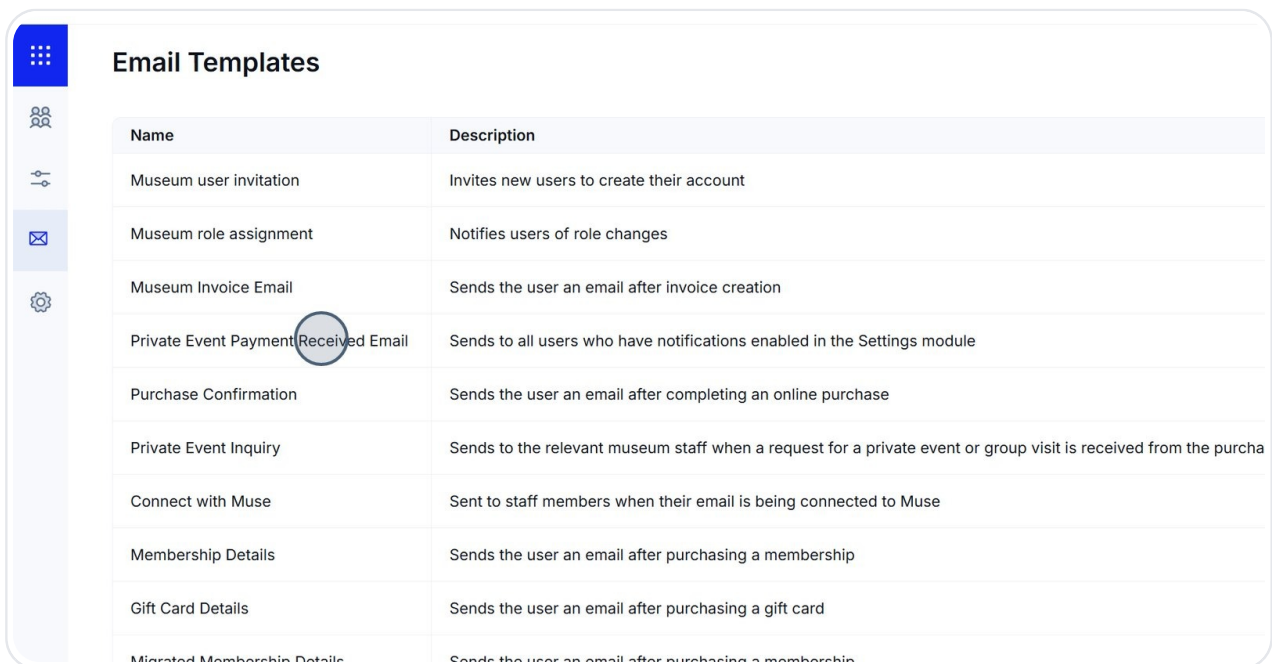
[illegible]

6. The "Museum Invoice Email" email template sends the patron an email after an invoice is created.

Muse

Email Templates	
Name	Description
Museum user invitation	Invites new users to create their account
Museum role assignment	Notifies users of role changes
Museum Invoice Email	Sends the user an email after invoice creation
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
Purchase Confirmation	Sends the user an email after completing an online purchase
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purcha
Connect with Muse	Sent to staff members when their email is being connected to Muse
Membership Details	Sends the user an email after purchasing a membership
Gift Card Details	Sends the user an email after purchasing a gift card

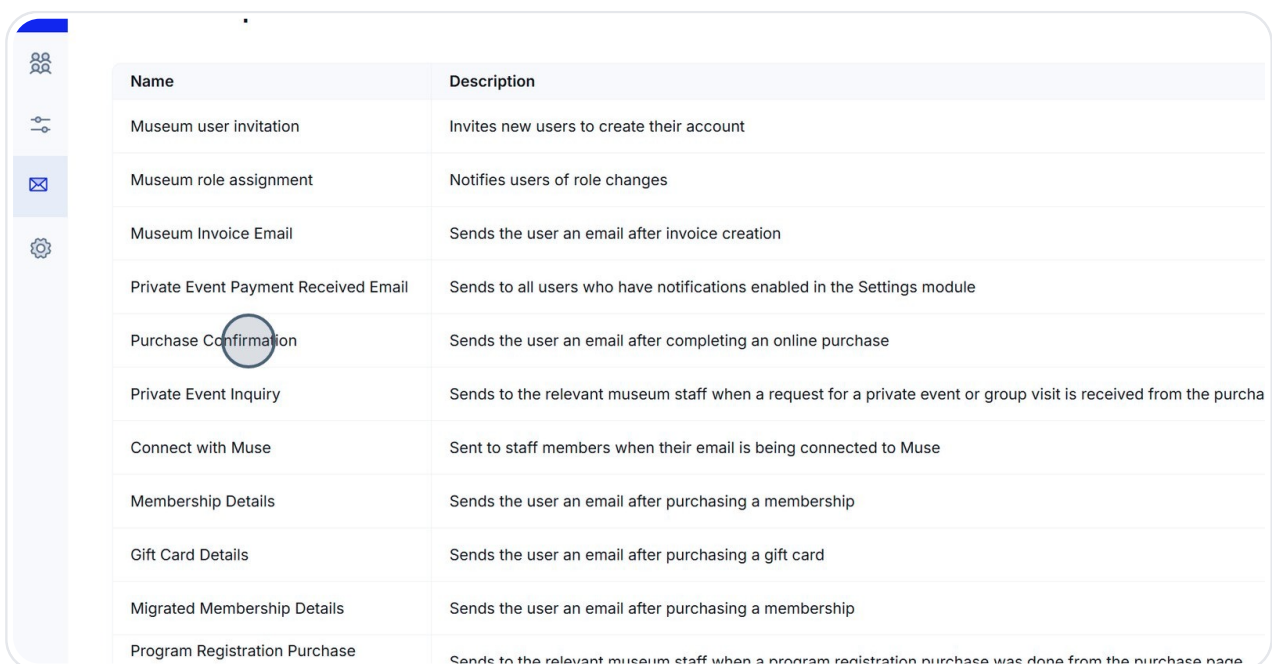
7. The "Private Event Payment Received Email" email template is sent to staff members who have notifications enabled in the Settings module. See [Settings > Settings > Notifications](#) to enable staff to receive these notifications.



The screenshot shows the 'Email Templates' page in a web application. On the left is a vertical sidebar with icons for users, settings, email, and a gear. The main area has a table with two columns: 'Name' and 'Description'. The row for 'Private Event Payment Received Email' is circled in blue.

Name	Description
Museum user invitation	Invites new users to create their account
Museum role assignment	Notifies users of role changes
Museum Invoice Email	Sends the user an email after invoice creation
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
Purchase Confirmation	Sends the user an email after completing an online purchase
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page
Connect with Muse	Sent to staff members when their email is being connected to Muse
Membership Details	Sends the user an email after purchasing a membership
Gift Card Details	Sends the user an email after purchasing a gift card
Migrated Membership Details	Sends the user an email after purchasing a membership

8. The "Purchase Confirmation" email template sends the patron an email after they've completed an online purchase via e-commerce.



The screenshot shows the 'Email Templates' page in a web application. On the left is a vertical sidebar with icons for users, settings, email, and a gear. The main area has a table with two columns: 'Name' and 'Description'. The row for 'Purchase Confirmation' is circled in blue.

Name	Description
Museum user invitation	Invites new users to create their account
Museum role assignment	Notifies users of role changes
Museum Invoice Email	Sends the user an email after invoice creation
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
Purchase Confirmation	Sends the user an email after completing an online purchase
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page
Connect with Muse	Sent to staff members when their email is being connected to Muse
Membership Details	Sends the user an email after purchasing a membership
Gift Card Details	Sends the user an email after purchasing a gift card
Migrated Membership Details	Sends the user an email after purchasing a membership
Program Registration Purchase	Sends to the relevant museum staff when a program registration purchase was done from the purchase page

9. The "Private Event Inquiry" email template is sent to staff members when a request for a private event or group visit is received from the e-commerce site.

Name	Description
Museum user invitation	Invites new users to create their account
Museum role assignment	Notifies users of role changes
Museum Invoice Email	Sends the user an email after invoice creation
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
Purchase Confirmation	Sends the user an email after completing an online purchase
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.
Connect with Muse	Sent to staff members when their email is being connected to Muse
Membership Details	Sends the user an email after purchasing a membership
Gift Card Details	Sends the user an email after purchasing a gift card
Migrated Membership Details	Sends the user an email after purchasing a membership
Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
Event Ticket Sold	Sends the museum staff when event ticket sold

10. The "Connect with Muse" email template is sent to staff members when their email is connected to Muse. See Settings > Settings > Staff Email to enable staff to receive these notifications.

Museum user invitation	Invites new users to create their account
Museum role assignment	Notifies users of role changes
Museum Invoice Email	Sends the user an email after invoice creation
Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
Purchase Confirmation	Sends the user an email after completing an online purchase
Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.
Connect with Muse	Sent to staff members when their email is being connected to Muse
Membership Details	Sends the user an email after purchasing a membership
Gift Card Details	Sends the user an email after purchasing a gift card
Migrated Membership Details	Sends the user an email after purchasing a membership
Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
Event Ticket Sold	Sends the museum staff when event ticket sold
Membership Details (Group)	Sends the user an email after purchasing a group membership

11. The "Membership Details" email template is sent to the patron after purchasing an individual membership.

 	Museum role assignment	Notifies users of role changes
	Museum Invoice Email	Sends the user an email after invoice creation
	Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
	Purchase Confirmation	Sends the user an email after completing an online purchase
	Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.
	Connect with Muse	Sent to staff members when their email is being connected to Muse
	Membership Details	Sends the user an email after purchasing a membership
	Gift Card Details	Sends the user an email after purchasing a gift card
	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued

12. The "Gift Card Details" email template sends the patron an email containing their redemption code after purchasing a gift card.

	Museum Invoice Email	Sends the user an email after invoice creation
	Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
	Purchase Confirmation	Sends the user an email after completing an online purchase
	Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purchase page.
	Connect with Muse	Sent to staff members when their email is being connected to Muse
	Membership Details	Sends the user an email after purchasing a membership
	Gift Card Details	Sends the user an email after purchasing a gift card
	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued

13. The "Migrated Membership Details" email template sends museum patrons instructions on how to manage their membership in the Muse platform post-migration. This is a one-time notification typically sent immediately following go-live and is currently manually triggered by your Muse Implementation Lead.

	Museum Invoice Email	Sends the user an email after invoice creation
	Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
	Purchase Confirmation	Sends the user an email after completing an online purchase
	Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purcha
	Connect with Muse	Sent to staff members when their email is being connected to Muse
	Membership Details	Sends the user an email after purchasing a membership
	Gift Card Details	Sends the user an email after purchasing a gift card
	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued

14. The "Program Registration Purchase Notification" email template is sent to staff members when a program registration purchase was completed online.

	Museum Invoice Email	Sends the user an email after invoice creation
	Private Event Payment Received Email	Sends to all users who have notifications enabled in the Settings module
	Purchase Confirmation	Sends the user an email after completing an online purchase
	Private Event Inquiry	Sends to the relevant museum staff when a request for a private event or group visit is received from the purcha
	Connect with Muse	Sent to staff members when their email is being connected to Muse
	Membership Details	Sends the user an email after purchasing a membership
	Gift Card Details	Sends the user an email after purchasing a gift card
	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued

15. The "Event Ticket Sold" email template is sent to staff members when an event ticket is sold.

Muse		
     	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist

16. The "Membership Details (Group)" email template sends an email to the patron after purchasing a group membership (membership levels which contain more than one member).

Muse		
     	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist

17. The "Refund Confirmation" email template is sent to the patron after a refund is issued.

Muse		
     	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist

18. The "Registration Cancellation" email template is sent to program registrants when their registration is cancelled.

Muse		
     	Migrated Membership Details	Sends the user an email after purchasing a membership
	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification	Sent to program registrants a hour/days before/after the Program

19. The "Registration Confirmation" email template is sent to program registrants after successful registration.

	Program Registration Purchase Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information	Sends to the Constituent who purchased a Program to complete the signup Forms

20. The "Waitlist Confirmation" email template is sent to waitlisted registrants when they are moved to a confirmed status.

	Notification	Sends to the relevant museum staff when a program registration purchase was done from the purchase page.
	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment	Sent to donors n hours/days before/after the due date

21. The "Waitlist Entry" email template is sent to waitlisted registrants when they sign up for the waitlist.

	Event Ticket Sold	Sends the museum staff when event ticket sold
	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt

22. The "Waitlist Spot Available" email template is sent to staff members when a registration is cancelled.

	Membership Details (Group)	Sends the user an email after purchasing a group membership
	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed

23. The "Waitlist Withdrawal" email template is sent to waitlisted registrants when they withdraw from the waitlist.

	Refund Confirmation	Sends the user an email after a refund is issued
	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.

24. The "Scheduled Program Notification (Single Session)" email template is sent to program registrants n hours/days before/after the program.

	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.

25. The "Program Purchase Information Required" email template sends to the program registrant to complete required forms when the program is purchased on the Museum Floor.

	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.

26. The "Scheduled Pledge Installment Payment Link" email template sends to donors n hours/days before/after the payment due date.

	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.

27. The "Group Visit Inquiry Received" email template is sent to the patron who submitted the group visit request (either online or via Museum Staff), acknowledging receipt.

	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.

28. The "Group Visit Booking Confirmed" email template is sent to the patron who submitted the group visit request when staff moves the visit status to Confirmed.

	Registration Cancellation	Sent to registrants when their registration is canceled
	Registration Confirmation	Sent to program registrants after successful registration
	Waitlist Confirmation	Sent to waitlisted registrants when moved to confirmed status
	Waitlist Entry	Sent to waitlisted registrants when they sign up for the waitlist
	Waitlist Spot Available	Sent to staff when a registration is cancelled
	Waitlist Withdrawal	Sent to waitlisted registrants when they withdraw from the waitlist
	Scheduled Program Notification (Single Session)	Sent to program registrants n hours/days before/after the Program
	Program Purchase Information Required	Sends to the Constituent who purchased a Program to complete the signup Forms
	Scheduled Pledge Installment Payment Link	Sent to donors n hours/days before/after the due date
	Group Visit Inquiry Received	Sent to the group contact when a group visit request is submitted (self-serve or staff), acknowledging receipt.
	Group Visit Booking Confirmed	Sent to the group contact when staff set the group visit status to Confirmed.